

Crickhowell Group Practice: Activity Data Explained

Total Number of Calls to Surgery:

This is the total number of incoming calls to the practice across all areas (Reception, Dispensary, Secretaries, District Nurses etc)

Patients who did not attend (DNA):

This shows the total number of clinical appointments that were booked by patients but never attended. As a result these appointments were unable to be rebooked.

Med3s Issued:

A MED3 is a sick note. This shows the number of sick/fit notes requested and actioned by our GP's.

Total digital requests submitted to practice:

This covers all patient and 3rd party requests received at the practice digitally. This includes emails, letters, online forms, prescription requests, text messages etc

Referrals Made:

This figure shows how many patients referrals were sent by our clinicians within the month

Total Appointments:

This is the total number of all appointments made within the practice, face to face and telephone appointments included

Items issued via prescription:

This is the total number of medication items ordered by our patients within one month. This includes repeat and non-repeat prescriptions.